

28 July 2025

Technology | Technology

CTOS Digital (CTOS MK)

Buy (Maintained)

Recalibrating Expectation; Stay BUY

- **Keep BUY with lower MYR1.16 TP from MYR1.49, 36% upside, c.4% yield.** CTOS Digital's 1H25 core PATAMI of MYR37.1m (-21% YoY) was dragged by slower growth, delay in project recognition, and underperforming investment. Management lowered the multi-year internal growth outlook to provide a new baseline guidance. While the plateauing growth trajectory may keep investors at bay, valuation has reverted to a palatable level. We cut our forecasts and TP accordingly but still like its exposure to the recession-proof credit reporting agency (CRA) sector with strong cash-flow generation.
- **Below expectations.** 1H25 core PATAMI only made up 30% of our and 35% of Street's full-year forecasts, dragged by slower consumption from local key accounts and commercial segments with some delays in new projects. It was further undermined by underperforming investments and increase in various marketing and development costs. GPM dipped to 68% (from 73%), mainly due to the lower margin international business and higher costs from earlier product investments. Bottomline impact was cushioned by stronger associates' profit, recording 43% growth YoY in 1H25 – thanks to much better performances from Juris Technologies (Juris), RAM Holdings (RAM) and Business Online Public Company (BOL). A second interim dividend of 0.65 sen/share is declared, going ex on 25 Sep (2Q24: 0.78 sen).
- **2Q25 revenue** for key accounts was down 2% YoY to MYR29.5m, because of high-base from a one-off fee in 2Q24 and slower consumption from local clients, but digital bank volumes accelerated. For the commercial segment, growth in local commercial clients was offset by decline from international clients, following the change in their subscription model. The only bright spot stems from the direct-to-consumer space showing a healthy double-digit growth – driven by the ever-increasing new user base (4.6m now) and good take-up in the newly launched business reports. As a result, PATAMI declined 13.6% YoY in 2Q25 to MYR22.4m.
- **Revising down the internal target again.** Management revised down its FY25 internal profit target by 27% and guided a sustainable growth trajectory of 10-15% in the future following cost optimisation efforts, discontinuing underperforming investments, and potentially higher growth trajectory from successful new product innovation. CTOS' associate company Juris remains on a robust growth trajectory and continues to build on its pipeline of projects win. RAM is on course to deliver stronger results in FY25 while the building disposal was completed in Jun 2025 with dividend amounting to RM32m to be received.
- **Forecasts.** We cut our FY25F-27F earnings by 26.5%, 26.4% and 24%, after factoring in slower growth across all segments and margin assumptions. Our DCF-based TP is now revised down to MYR1.16 (from MYR1.49) – inclusive of a 4% ESG discount. Downside risks: Regulatory environment changes, slower-than-expected topline growth, and data security breaches.

Target Price (Return): MYR1.16 (35.9%)
Price (Market Cap): MYR0.86 (USD468m)
ESG score: 2.8 (out of 4)
Avg Daily Turnover (MYR/USD) 4.67m/1.09m

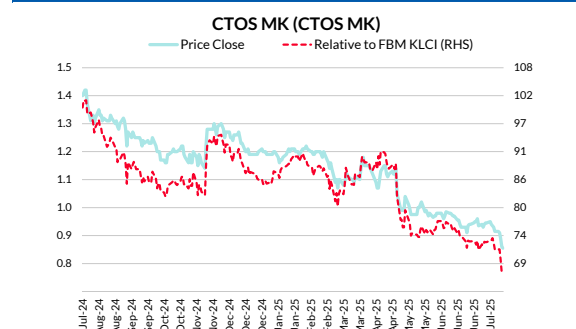
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Share Performance (%)

	YTD	1m	3m	6m	12m
Absolute	(28.8)	(8.6)	(18.6)	(29.3)	(38.1)
Relative	(22.2)	(9.5)	(20.2)	(26.8)	(33.0)
52-wk Price low/high (MYR)				0.86	1.42



Source: Bloomberg

Forecasts and Valuation	Dec-23	Dec-24	Dec-25F	Dec-26F	Dec-27F
Total turnover (MYRm)	261	305	324	341	375
Recurring net profit (MYRm)	104	108	89	103	103
Recurring net profit growth (%)	22.4	3.3	(17.0)	15.6	(0.7)
Recurring P/E (x)	18.98	18.38	22.15	19.16	19.31
P/B (x)	3.3	3.2	3.0	2.9	2.8
P/CF (x)	27.21	23.71	22.59	24.83	25.68
Dividend Yield (%)	3.9	3.8	3.2	3.7	3.6
EV/EBITDA (x)	15.44	14.22	15.95	14.16	12.13
Return on average equity (%)	14.8	14.6	13.1	14.1	12.7
Net debt to equity (%)	22.2	23.4	17.5	14.8	12.6

Source: Company data, RHB

Overall ESG Score: 2.8 (out of 4)

E Score: 3.7 (EXCELLENT)

S Score: 3.0 (GOOD)

G Score: 1.0 (POOR)

Please refer to the ESG analysis on the next page

Note:

Small cap stocks are defined as companies with a market capitalisation of less than USD0.5bn.

Emissions And ESG

Trend analysis	Emissions (tCO2e)	Dec-22	Dec-23	Dec-24	Dec-25
The energy usage has been on a declining trend in overall Scopes 1 and 2 since 2019. In 2024, CTOS achieved a 18% reduction in Scope 2 emissions. It sets a target to reduce Scope 2 emissions by 15% by 2025 (from 2022 levels), achieve carbon neutrality for Scopes 1 and 2 by 2030 and reduce 15% Scope 3 emissions by 2030.	Scope 1	1	1	-	-
	Scope 2	408	371	301	-
	Scope 3	1	1	-	-
	Total emissions	409	372	301	na
	Source: Company data, RHB				

Latest ESG-Related Developments

CTOS maintained a 4-star rating for the FTSE4Good Bursa Malaysia (FTSE4Good) Index and is a member of FTSE4Good Bursa Malaysia Shariah (F4GBMS) Index. These put it among the companies with leading ESG practices and in compliance with the best practice in terms of disclosure.

CTOS is committed to addressing this issue by reducing greenhouse gas (GHG) emissions through improving operational energy efficiency. By aligning its climate and energy strategies with FTSE and International Financial Reporting Standards (IFRS) standards, it aims to demonstrate responsible corporate stewardship and ensure long-term business growth.

This commitment aligns with the National Energy Transition Roadmap (NETR) aspiration of achieving Net Zero emissions by 2050.

ESG Unbundled

Overall ESG Score: 2.8 (out of 4)

Last Updated: 27 July 2025

E Score: 3.7 (EXCELLENT)

The focus for 2025 will be on strengthening internal environmental initiatives in its workplace. It aims to establish a structured approach to measuring our environmental impact, with a focus on waste generation and water consumption. By setting clear baselines, it will be able to track progress, set realistic targets, and integrate data-driven decision-making into its environmental strategy.

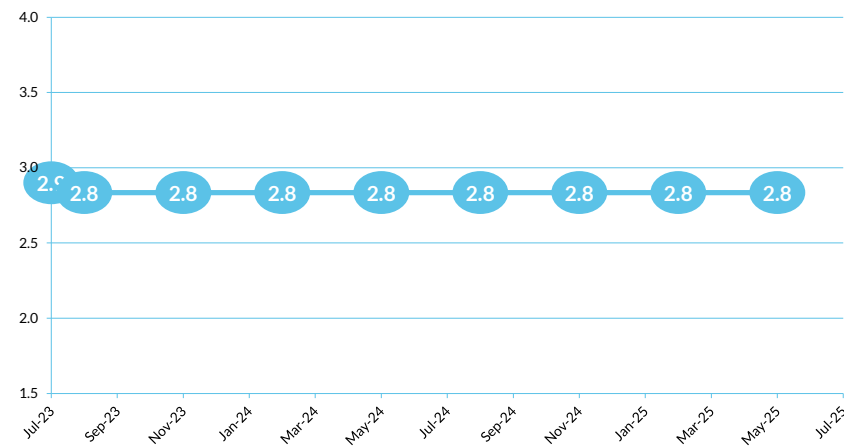
S Score: 3.0 (GOOD)

CTOS promotes an inclusive workplace where individuals – regardless of race, ethnicity, religion, nationality, gender, or ability – are valued for their contributions. It is committed to fairness and equality, continuously refining our human resources practices to promote diversity, ensure equal opportunities, and eliminate discrimination.

G Score: 1.0 (POOR)

CTOS embeds governance, transparency, and accountability into its operations to mitigate financial and legal risks while maintaining stakeholder confidence. It has adequate women directors’ representation on the board. However, its history of RPTs are deemed unfavourable to the governance pillar.

ESG Rating History



Source: RHB

Financial Exhibits

Asia	Financial summary (MYR)	Dec-23	Dec-24	Dec-25F	Dec-26F	Dec-27F
Malaysia	Recurring EPS	0.05	0.05	0.04	0.04	0.04
Technology	DPS	0.03	0.03	0.03	0.03	0.03
CTOS Digital	BVPS	0.26	0.27	0.28	0.29	0.31
CTOS MK	Return on average equity (%)	14.8	14.6	13.1	14.1	12.7
Buy						
Valuation basis	Valuation metrics	Dec-23	Dec-24	Dec-25F	Dec-26F	Dec-27F
DCF	Recurring P/E (x)	18.98	18.38	22.15	19.16	19.31
	P/B (x)	3.3	3.2	3.0	2.9	2.8
	FCF Yield (%)	3.6	4.0	4.0	3.6	3.4
	Dividend Yield (%)	3.9	3.8	3.2	3.7	3.6
Key drivers	EV/EBITDA (x)	15.44	14.22	15.95	14.16	12.13
i. Growth in key accounts ARPU;	EV/EBIT (x)	17.25	16.76	20.20	17.18	14.19
ii. Growth in commercial and direct-to-consumer customers;						
iii. Contributions from associates.						
Key risks	Income statement (MYRm)	Dec-23	Dec-24	Dec-25F	Dec-26F	Dec-27F
Key risks to our call are:	Total turnover	261	305	324	341	375
i. Unfavourable changes in the regulatory environment;	Gross profit	202	221	222	239	261
ii. Slower-than-expected topline growth;	EBITDA	99	108	93	103	117
iii. Data leaks;	Depreciation and amortisation	(10)	(16)	(20)	(18)	(17)
iv. Financial and reputation loss from litigation	Operating profit	89	92	74	84	100
	Net interest	(8)	(5)	(4)	(6)	(10)
	Pre-tax profit	72	95	92	104	120
	Taxation	10	(7)	(9)	(10)	(32)
	Reported net profit	82	89	83	94	88
	Recurring net profit	104	108	89	103	103
Company Profile	Cash flow (MYRm)	Dec-23	Dec-24	Dec-25F	Dec-26F	Dec-27F
CTOS is the leading credit reporting agency (CRA) in Malaysia. It provides credit information and analytics digital solutions on companies, businesses and consumers for use by banks and businesses at each stage of the customer lifecycle and provides credit information and analysis to consumers.	Change in working capital	(14.6)	(12.9)	12.6	(4.5)	0.2
	Cash flow from operations	72.6	83.4	87.5	79.7	77.1
	Capex	(1.1)	(4.3)	(8.1)	(9.3)	(9.3)
	Cash flow from investing activities	(10.5)	(17.9)	6.9	5.7	5.7
	Dividends paid	(45.8)	(72.2)	(62.5)	(72.3)	(71.8)
	Cash flow from financing activities	(9.0)	(50.0)	(82.5)	(92.3)	(91.8)
	Cash at beginning of period	12.4	17.3	19.4	31.2	24.3
	Net change in cash	53.1	15.4	12.0	(6.9)	(9.0)
	Ending balance cash	65.2	32.5	31.3	24.3	15.3
	Balance sheet (MYRm)	Dec-23	Dec-24	Dec-25F	Dec-26F	Dec-27F
	Total cash and equivalents	17	19	31	24	16
	Tangible fixed assets	10	32	27	24	22
	Total investments	577	586	606	628	655
	Total assets	806	873	900	910	930
	Short-term debt	49	60	145	125	105
	Total long-term debt	101	105	0	0	0
	Total liabilities	211	251	250	230	218
	Total equity	594	623	649	680	711
	Total liabilities & equity	806	873	900	910	930
	Key metrics	Dec-23	Dec-24	Dec-25F	Dec-26F	Dec-27F
	Revenue growth (%)	34.2	16.6	6.4	5.1	10.1
	Recurrent EPS growth (%)	22.3	3.2	(17.0)	15.6	(0.8)
	Gross margin (%)	77.1	72.5	68.5	70.3	69.6
	Operating EBITDA margin (%)	37.9	35.4	28.7	30.1	31.1
	Net profit margin (%)	31.4	29.1	25.7	27.6	23.5
	Dividend payout ratio (%)	93.7	84.8	75.0	76.8	81.4
	Capex/sales (%)	0.4	1.4	2.5	2.7	2.5
	Interest cover (x)	11.2	16.1	16.9	12.6	10.0

Source: Company data, RHB

Results At a Glance

Figure 1: 1H25 results summary

FYE Dec (MYRm)	2Q24	1Q25	2Q25	QoQ (%)	YoY (%)	1H24	1H25	YoY (%)	Comments
Revenue	76.6	76.1	79.0	3.9	3.1	148.2	155.1	4.6	YoY: Growth in key accounts is mainly driven by contributions from a newly acquired international business and direct-to-consumer channel, offsetting the weakness in local business and SMEs.
Key accounts	39.9	38.0	39.4	3.5	(1.3)	118.9	150.4	26.5	
Commercial	30.5	29.3	30.1	3.0	(1.3)	120.2	128.0	6.5	
Direct-to-consumers	6.2	8.8	9.5	8.4	52.6	22.4	26.5	18.5	
Cost of sales	(20.4)	(22.7)	(26.2)	(15.6)	(28.6)	(39.6)	(48.9)	(23.7)	Lower margin from international business coupled with higher costs from earlier product investments, which will be discontinued in FY25.
Gross profit	56.2	53.4	52.8	(1.1)	(6.2)	108.7	106.1	(2.3)	
Other income/(expenses)	(0.0)	0.1	0.2	148.3	(590.9)	0.1	0.3	441.1	YoY: More targeted marketing via digital channels and social media to improve awareness. QoQ: Cost optimisation initiatives.
Selling & marketing expenses	(10.1)	(15.4)	(13.7)	11.1	(36.1)	(20.5)	(29.1)	(42.4)	
Admin expenses	(19.0)	(19.3)	(19.6)	(1.2)	(3.2)	(35.4)	(38.9)	(9.9)	
EBITDA	27.1	18.7	19.7	5.4	(27.5)	52.8	38.4	(27.4)	
Depreciation & amortisation	(3.7)	(4.4)	(3.2)	28.5	14.6	(6.9)	(7.6)	(10.3)	YoY & QoQ: Higher contribution from Juris and RAM, offsetting the slower performance from Experian.
Interest income	0.0	0.1	0.1	31.7	69.4	0.1	0.1	27.0	
Operating profit/EBIT	23.5	14.3	16.6	15.9	(29.3)	46.1	31.0	(32.8)	
Finance cost	(2.7)	(2.6)	(2.6)	0.2	5.7	(4.9)	(5.2)	(6.3)	
Share of associates' profits	6.4	2.8	8.9	221.5	39.5	8.2	11.7	42.6	QoQ: higher tax expenses due to higher profit contribution from Basis.
Profit before tax	27.2	14.5	22.9	58.0	(15.5)	49.4	37.4750	(24.2)	
Tax expenses	(1.8)	(0.2)	(1.9)	(691.5)	(5.0)	(3.4)	(2.1)	37.8	FV gains, and unrealised FX gains/losses.
ETR (%)	6.6	1.6	8.1			6.8	5.6		
PAT	25.4	14.3	21.1	47.5	(16.9)	46.0	35.4	(23.2)	
Non-controlling interest	0.1	0.2	0.1			0.3	0.2		
PATAMI	25.5	14.4	21.2	46.5	(17.0)	46.3	35.6	(23.1)	
EI	0.5	0.2	1.3			0.9	1.5		
Core PATAMI	26.0	14.7	22.4	53.0	(13.6)	47.2	37.1	(21.4)	
Key metrics									
Gross profit margin	73.4	70.2	66.8			73.3	68.4		
EBITDA margin	35.4	24.6	24.9			35.6	24.7		
EBIT margin	30.7	18.8	21.0			31.1	20.0		
PBT margin	35.4	19.1	29.0			33.3	24.2		
Net margin	33.3	19.0	26.8			31.3	23.0		
Core net margin	33.9	19.3	28.4			31.9	23.9		

Source: Company data, RHB

Valuation

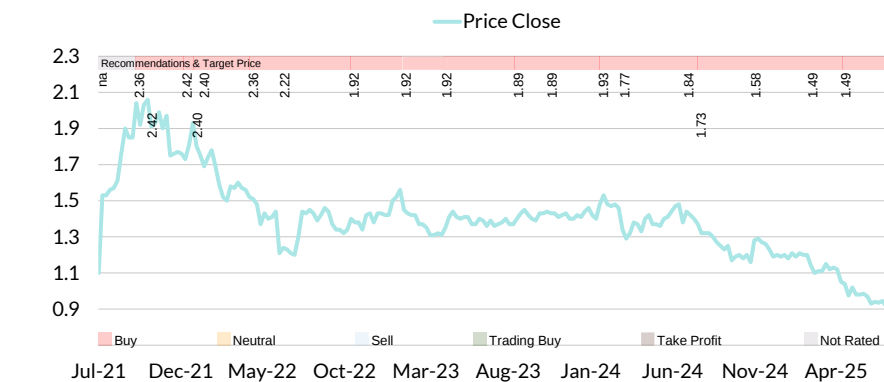
Figure 2: DCF valuation (simplified)

DCF workings	2026F	2027F	2028F	2029F	2030F	2031F	2032F	2033F	2034F	2035F
Revenue	340.75	375.14	412.65	453.92	499.31	545.08	590.50	634.79	677.11	716.61
EBIT margin (%)	25.0%	26.7%	26.7%	26.7%	26.7%	28.1%	29.5%	30.8%	32.2%	33.6%
EBIT	85.09	100.16	110.17	121.19	133.31	153.07	174.00	195.83	218.25	240.90
Tax rate (%)	9.0%	24.0%	24.0%	24.0%	24.0%	24.0%	24.0%	24.0%	24.0%	24.0%
EBIT (1 - t)	77.43	76.12	83.73	92.11	101.32	116.33	132.24	148.83	165.87	183.08
Depreciation & amortisation	18.05	16.91	18.60	20.46	22.51	24.57	11.15	11.57	11.96	12.31
CAPEX	(9.31)	(9.31)	(9.78)	(10.26)	(10.78)	(11.27)	(11.74)	(12.18)	(12.59)	(12.95)
Working capital	(4.53)	0.23	0.26	0.28	0.31	0.33	0.34	0.35	0.36	0.37
Free cash flow to firm	81.64	83.96	92.82	102.59	113.36	129.96	131.99	148.57	165.61	182.81
Cost of capital	7.4%	7.4%	7.4%	7.4%	7.4%	8.4%	8.4%	8.4%	8.4%	8.4%
Cumulated discount factor	1.07	1.15	1.24	1.33	1.43	1.62	1.76	1.91	2.07	2.25
PV of FCFF	76.00	72.76	74.88	77.05	79.26	79.99	74.92	77.78	79.96	81.41

Valuation workings		Valuation inputs		
PV of forecast FCFF	149		2025-30F	≥2031F
PV of new verticals FCFF	231	WACC	7.42	8.43
PV of transition FCFF	476	Cost of debt (1-t)	4.92	4.92
PV of terminal value	1,303	Cost of equity	7.86	8.43
Cumulative PV of FCFF	2,159	Rf	4.00	4.00
Net cash/(debt)	(146)	Rm	6.67	6.67
Minority interest	0.5	Beta	1.13	1.13
Equity value	2,014	Risk adjustment	0.75	1.25
Associate stakes	783			
Total equity value	2,797			
ESG discount	4%			
TP (MYR/share)	1.13			

Source: Company data, RHB

Recommendation Chart



Source: RHB, Bloomberg

Date	Recommendation	Target Price	Price
2025-04-27	Buy	1.49	1.05
2025-02-25	Buy	1.49	1.16
2024-11-12	Buy	1.58	1.22
2024-08-02	Buy	1.73	1.37
2024-07-10	Buy	1.84	1.45
2024-03-13	Buy	1.77	1.28
2024-02-02	Buy	1.93	1.48
2023-10-30	Buy	1.89	1.45
2023-08-28	Buy	1.89	1.38
2023-04-18	Buy	1.92	1.28
2023-02-02	Buy	1.92	1.46
2022-10-28	Buy	1.92	1.40
2022-06-22	Buy	2.22	1.23
2022-04-24	Buy	2.36	1.52
2022-01-24	Buy	2.40	1.74

Source: RHB, Bloomberg

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